

University Bookstore Return Policy

DOCUMENT INFORMATION

Document Title	University Bookstore Return Policy			
Document Type	<input type="checkbox"/> Bylaws <input checked="" type="checkbox"/> Policy Document <input type="checkbox"/> Procedures <input type="checkbox"/> Guidelines <input type="checkbox"/> Form			
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Document Owner				
Contact Information	Office	Name	Phone	Email
Approval Date				
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Effective Date				
Review Date /Schedule				
Revision History				

DOCUMENT CONTENT

University Bookstore Return Policy

General merchandise unopened electronics or unopened computer software and peripheral items purchased from the University Bookstore within 30 days from the date of purchase with the original receipt are eligible for refund or exchange. No refunds are allowed after 30 days from the purchase date. Items must be in new condition, unused and contain all original product packaging and accessories.

Opened software computer hardware, peripherals, electronic devices, DVD movies, pre-recorded videos, music, mass-market trade books, magazines, newspapers and Thompson Copy Center material may be exchanged for identical item within 14 days from the date of purchase with the original receipt.

Textbooks, study aids and related course material purchased or rented from the University Bookstore are eligible for refund or exchange during the first 5 days beginning with the first day of classes during each semester with the original receipt 8/21/2017 - 8/25/2017. New books must be unmarked, not damaged and in saleable condition. New books with sealed computer software must have original software with seal intact.

Refunds on cash and check purchases will be refunded with a credit voucher that can be redeemed for cash at any time at any register throughout the store. Refunds on purchases made with credit cards or the Fredonia University of New York Debit Account will only be credited with the same card (credit card or FREDCard must be presented at the time of refund).

FSA reserves the right to alter these terms and conditions, as it deems appropriate.

FSA also reserves the right to make exceptions hereto when it deems them appropriate.

FAQ's	
Keywords	

Category(s)	<table border="1"><tr><td data-bbox="516 128 769 415"><input type="checkbox"/> Academic Affairs <input type="checkbox"/> Advancement <input type="checkbox"/> Financial <input type="checkbox"/> Governance <input type="checkbox"/> ITS</td><td data-bbox="769 128 1000 415"><input checked="" type="checkbox"/> Operational <input type="checkbox"/> Personnel <input type="checkbox"/> School/College <input type="checkbox"/> Student Life</td></tr></table>	<input type="checkbox"/> Academic Affairs <input type="checkbox"/> Advancement <input type="checkbox"/> Financial <input type="checkbox"/> Governance <input type="checkbox"/> ITS	<input checked="" type="checkbox"/> Operational <input type="checkbox"/> Personnel <input type="checkbox"/> School/College <input type="checkbox"/> Student Life	
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Sub-Category(s)				